

Visitor Guidelines for the Memorial Bergen-Belsen

The Lower Saxony Memorials Foundation is responsible for the preservation, maintenance and design of the Bergen-Belsen Memorial. The cemetery and historical grounds of the former Bergen-Belsen POW and concentration camp are protected by the German Federal Law on the Preservation of the Graves of the Victims of War and Tyranny.

1. Please ensure that your conduct and attire are in keeping with the dignity of the site. Bear in mind that people come here to remember their family members.
2. Teachers, group leaders and guardians are responsible for the appropriate behaviour of the children and young people in their care.
3. Children under 14 years of age should only visit the Memorial in the company of an adult.
4. Visitors must follow the instructions provided by the supervisory staff and persons in charge.
5. The Memorial's supervisory staff is responsible for enforcing the house rules of the Memorial. The staff members reserve the right to ban visitors whose behaviour, attire or political symbols express hostile, racist or National Socialist ideas or who otherwise violate the dignity of the site or the house rules.
6. Some sections of the grounds as well as the visitor information area and the exhibition rooms in the Documentation Centre are monitored by security cameras.
7. Visitors are free to use the Memorial's car park for the duration of their visit. Overnight stays are not permitted.
8. Road traffic regulations apply to the Memorial's car park. In the interests of climate protection and noise prevention, visitors are not permitted to leave their engine running while parked.
9. With the exception of assistance dogs, no dogs are permitted in the Memorial's buildings, the cemetery or the historical grounds.
10. Bicycles, skateboards, roller blades and roller skates are prohibited in the grounds of the Memorial, as are motorised vehicles (with the exception of wheelchairs or mobility aids). Please leave all bicycles at the designated stands in the car park.
11. Eating and drinking are not allowed in the exhibition rooms.
12. Smoking is only permitted in the car park, on Anne-Frank-Platz and in designated areas (building entrances). Open fires are not permitted anywhere in the grounds of the Memorial.
13. Carrying backpacks or large bags into the exhibition may hinder other visitors and/or damage the displays. Please leave these items in the lockers near the central information desk. Large lockers for groups are available under the benches in the foyer; keys for these lockers can be signed out from the information desk.
14. Visitors are not permitted to touch the displays in the exhibition rooms.
15. Prior authorisation is required to hold commemoration ceremonies or other public events in the grounds or buildings of the Memorial.
16. Visitors may take photographs and videos for private use. Flash photography is prohibited in the exhibitions to protect the objects on display. Commercial or journalistic photographs may only be taken with prior approval. Proof of this approval must be shown upon request. An information sheet is available from the information desk.
17. Informational materials may only be displayed with prior approval.
18. Some of the paths in the grounds have not been paved for reasons of historical preservation. Please note that the Memorial assumes no liability for personal injuries and/or property damage.
19. Visitors are not permitted to enter or walk on the historical structural remains.
20. In the event of property damage or theft, the instigators or their guardians will be held responsible.
21. The Memorial is not responsible for any items deposited for safekeeping, left in the grounds or stored in the lockers.

Celle, 31 August 2013□

The Director of the Lower Saxony Memorials Foundation